## Municipal Authority of Borough of Union City

29 South Main Street - Union City, Pennsylvania 16438

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October 2011

Dear Water Customer,

As you may know by now, another quarterly violation notice has gone out on the levels of HAA5's (Haloacetic Acids) that are present in your drinking water. We at the Union City Municipal Authority (UCMA) believe that you, the customer, deserve the highest quality water that we can deliver, and accurate information as to what we have done, and attempted to do, to correct this problem.

Since the beginning of the year, we have made great strides in making improvements at the water plant to make the water treatment process work more efficiently and produce a better water quality for you, our customers. Even though we have improved the water quality, we believe that we are still producing a water quality that is inferior to the water quality that we could be producing and the water quality that you deserve.

We are actively preparing for a busy construction season where we will be making additional improvements. The UCMA received a \$943,532.00 H20 Grant from the Commonwealth of Pennsylvania that is allowing us to undergo \$1.6 Million (Phase I) in improvements to the water system. With this grant we are building a new water storage tank, replacing old and inefficient water conveyance lines, and making other improvements at the water treatment plant (Phase II). While these projects will help to improve the water quality, more can be done.

We have been diligently working with the Pennsylvania Department of Environmental Protection (DEP) in our attempts to obtain the necessary permits and allowances to make additional improvements that will have an immediate effect on water quality. While we have been extremely frustrated with the extremely slow pace of the bureaucracy that we have had to deal with, we have recently received a letter from the DEP which outlines a plan of action for us to follow in order to receive the necessary allowances and permits.

So long as we receive these allowances and permits from the DEP in a timely fashion we should begin to see a marked improvement in the water quality. We understand your frustration with the slow progress we have made in past years; however, we are making progress, we finally have a clear picture of DEP's requirements, and we have a plan of action for the next year which will produce the results you demand.

We will continue to keep you up to date on our progress and the response we have been receiving. Please feel free to contact our office at any time should you have any questions.

Sincerely,

## Daniel R. Brumagin

Daniel R. Brumagin UCMA- Operations Manager 29 South Main Street Union City, PA 16438